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Spotlight on... Patient Access and Advocacy Services for IMHA

A new Advocacy Single Point of Access to Independent Mental Health Advocate (IMHA) for inpatient residents has been introduced within three hospitals:

- Springfield Hospital
- The Priory
- Holybourne Hospital.

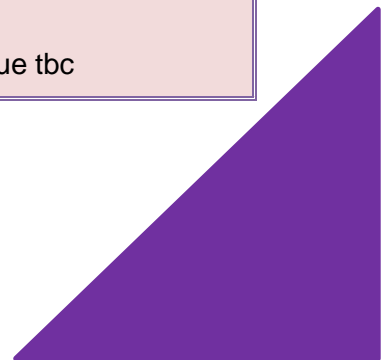
This initiative will enable [Rethink Advocacy](#) to act as the main point of contact for hospital staff and patients. They will triage all referrals, regardless of patient residency, ensuring that both in-borough and out-of-borough patients receive a timely and appropriate advocacy service.

Additionally, from November **Rethink no longer attend Tolworth or Kingston Hospitals.** Instead, all patients detained under the Mental Health Act in those hospital will be seen by Kingston's provider, [Cambridge House](#), who successfully won their bid to continue providing services within the borough.

These changes aim to streamline services and enhance the quality of care provided to all patients and will significantly improve operational efficiency and patient outcomes.



Important dates for the diary	
10th February 2025	14.00-16.00 – Wandsworth Peer Support and Challenge Event, in-person (venue details on the calendar invite)
12th February 2025	14.00-16.00 – Richmond Peer Support and Challenge Event, in-person (venue details on the calendar invite)
31st March 2025	12.00-17.00 – RWSAB Annual General Meeting, in person, venue tbc





New mental health crisis support from NHS 111

Since August 2024, the NHS 111 provides direct support for those experiencing a mental health crisis.

Individuals of any age (including children) who are in crisis, as well as concerned family members and loved ones, can call 111, select the mental health option, and speak to a trained mental health professional.

NHS staff can assist callers with next steps such as face-to-face community support or facilitating access to alternatives services, including crisis cafés or safe havens, which offer individuals a place to stay instead of going to A&E or being admitted to hospital.



Getting It On - Sexual Harassment Awareness campaign 2024

SW London young people's health information website, **Getting It On (GIO)**, has launched its Sexual Harassment Awareness campaign: <https://www.gettingiton.org.uk/sexual-harassment>

The campaign targets young people to increase their understanding of what sexual harassment is, and the impact it can have on them and the people around them. Social media adverts will run on Snapchat prompting young people to visit the campaign landing page.

Please share this with both young people and staff/volunteers working with young people.

The Herbert Protocol

The Herbert Protocol is named after George Herbert, a veteran of the Normandy landings who lived with dementia. The Herbert Protocol is a form that helps the police find missing people who are vulnerable, particularly those with dementia. The form can be filled out by the person at risk, their family or a care provider. It includes information such as:

- Medication
- Mobile numbers
- Places they have been found in the past
- A recent photo graph
- Places of importance to them
- Often visited places
- Health issues



The form should be completed regularly, stored securely and made available to the police when the person goes missing. RWSAB would like to extend their thanks to Norfolk SAB for sharing this [video](#).



Update from SAB Executive



The SAB Executive met in September and November 2024 via MS Teams and covered sub-group reports, and partner updates. Key issues discussed included the new National Guidance on the interface between SARs and Coronial Processes; an update on the Modern Slavery work of the SWL ICS; the updated MASH process; update around the Suicide Strategy and data.

Quality and Improvement Sub-group



The Quality and Improvement Sub-group met in November and discussed various safeguarding topics, training updates, and performance metrics. The group looked through the mapping of location of abuse and MARAC location data, and will discuss further with Community Safety how to use the data to promote targeted understanding of VAWG. The group spoke about the continued increase in safeguarding concern referrals, especially in Wandsworth. The annual Self-assessment questionnaire has gone to partners for completion by end of January 2025

Safeguarding Adult Review (SAR) Sub-group



The SAR Sub-group met in August, September and November 2024. It did not receive new SAR referrals, but it heard updates on actions from a previous SAR and discussed the final draft report from an ongoing SAR, which is expected to be completed by end of January 2025. A Survey on Cuckooing has been sent out to measure learning from the Michael SAR from 2020.

You can access via the website the [Published reports](#) and [7-minute briefings](#) for all SARs.

Richmond and Wandsworth Community Forums



The Richmond Community Forum met in September 2024. It elected a new interim Chair from RCVS, following the retirement of our Richmond ICB colleague who chaired the meeting previously, discussed scams and safeguarding performance data, and heard updates from partners around safeguarding issues or activities.

The Wandsworth Community Forum met in November 2024 and heard an update around rough sleepers from the specialist Social Worker, discussed performance dashboard, and the business plan and heard an update on the Serious Violence service from Community Safety.

**Richmond and Wandsworth Safeguarding Adults Board
wishes all colleagues and partners a great festive period and
all the best for 2025!**

