

Safeguarding Adults News


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Spotlight on... Making Safeguarding Personal



Quick guide to Making Safeguarding Personal

What is Making Safeguarding Personal

Making Safeguarding Personal (MSP) is an approach required by all agencies undertaking safeguarding duties in terms of the Care Act 2014. This means all safeguarding activities should be:

Person-led	Outcomes focussed	Supportive of involvement, choice and control	Improve the quality of life for the person and promote well-being and safety
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Making Safeguarding Personal (MSP) is an approach required by all agencies undertaking safeguarding duties in terms of the Care Act 2014. Fundamentally it is about organisational culture and should run through all safeguarding activities, policies, procedures, and training.

The Richmond and Wandsworth Safeguarding Adults Board has developed [this factsheet](#) as a quick guide to the main aspects of Making Safeguarding Personal.



Free video tablets to help vulnerable people keep connected

In partnership with Alcove, Richmond and Wandsworth Councils are providing Alcove Video Carephone devices for free to people who might need virtual care and health and wellbeing support.

The Alcove Carephone is suitable for those who have little to no technological experience and can be used to make video calls with family, friends, care workers and other approved service providers.

The Carephones are installed with the user's key contacts and the user can then easily make video calls by pressing on a person's face. They can also be used to schedule messages or reminders, such as medication reminders or memory prompts.

To find out more, or to refer someone you know who you think would benefit from an Alcove Video Carephone, please email digitalsupport@richmondandwandsworth.gov.uk.

<https://wandsworth.gov.uk/news/news-december-2021/free-devices-to-help-vulnerable-people-keep-connected/>

https://richmond.gov.uk/news/december_2021/free_video_tablets_to_help_tackle_loneliness

National Safeguarding Adults Week (Nov 2021)

Feedback on events

National Safeguarding Adults Week 2021

15 – 21 November 2021

#SafeguardingAdultsWeek

ann craft trust
acting against abuse

This year's National Safeguarding Adults Week was held from 15-21 November 2021. The Richmond and Wandsworth Safeguarding Adults Board arranged for Tweets to go out to the public in both Boroughs each day of the week, to help promote awareness of Safeguarding.

We also held our annual Learning Event, which used a live case to highlight themes around partnership working, professional curiosity, the importance of multi-agency working and sharing of information. The event was shared with our colleagues in Merton and had more than 100 attendees, over 50% of which provided feedback to say they had found it really useful and learned new things.

Merton also held an event which Richmond and Wandsworth colleagues were invited to around 'What is a SAR?', which was also well attended.

Many other agencies also held events, either for their staff and open wider to other colleagues. The Council's Housing Team had a Safeguarding Training session with the Specialist Safeguarding Advisors, while CCG held events each day of the week.

London's Association of Directors of Adult Social Services (ADASS) also held their Annual Safeguarding Adults Conference on the second day of National Safeguarding Adults Week. Despite some technical difficulties, it was an interesting event, combining hearing from people with lived experience of Safeguarding with professional-lead workshops around embedding learning from SARs, working with complex cases and people who refuse services, transitional safeguarding, self-neglect and others. To see the presentations from the conference, please follow [this link](#).

Marino Latour, Designated Safeguarding Adults Lead in CCG said: "The Learning Event organised by partner agencies within Richmond and Wandsworth Safeguarding Adults Board (namely Central London Community Healthcare and Local Authority) used a live case study to show how partner agencies across South-West London worked well together to safeguard a very vulnerable person, so that they are empowered to live their life the way they wish to while being safe from harm and abuse. This event was attended by over 107 people all across SWL, whereby professionals talk and discuss about the essence of sharing information and understanding roles and responsibilities of agencies and health care professionals with a strong emphasis on working together with service users. Looking at multi agency work and what safeguarding means to all of us as health and social care professionals by encompassing the key principles of safeguarding, professional curiosity, including the service users at the forefront of the safeguarding process – it is about listening to the voice of the person, making safeguarding a more person-centred approach."

Modern Slavery and Human Trafficking - Awareness Training

This training is run by Kingston and Richmond Safeguarding Children Partnership and aims to raise awareness of Modern Slavery/Trafficking, which involves the exploitation of adults and children who are coerced, deceived, forced into, or expected to accept, a life of abuse, servitude or inhumane and degrading treatment.

Learning Outcomes

This course will enable participants:

- To understand the different forms of Modern Slavery under the Modern Slavery Act 2015
- To understand the Government Strategy and legal framework for the Modern Slavery Act 2015
- To understand how victims become involved in slavery
- To identify locations and signs that indicates modern slavery
- To explore health risks and work with victims of modern slavery
- To understand the referral process and available resources.

Audience	Multi-Agency
Dates	<ul style="list-style-type: none"> • 26th January 2022 14.00-16.00 • 17th May 2022 10.00-12.00 • 21st September 2022 14.30-16.30 • 8th December 2022 14.00-16:00
To book a place	https://training.kingstonandrichmondsafeguardingchildrenpartnership.org.uk/Course/CourseDescriptive.aspx?id=10311



[Bridging the gap](#): Transitional Safeguarding and the role of social work with adults

[Government Factsheets](#) – useful resources on LPS

Liberty Protection Safeguards and the NHS – [Rapid Read](#)

Safeguarding Adults Practice Awards (RWSPA)

We present here the latest nominations for the Richmond and Wandsworth Safeguarding Adults Practice Awards.



The first set of nominations are for the team working around the case of Mrs A, which was presented as well during our Learning Event. The professionals demonstrated a strong ethos of partnership working, a strong protection and prevention element in relation to the care planning and the risk assessment and safeguarding plan which is under regular review. There is also evidence of accountability, referrals to MARAC, as well as seeking additional guidance through Legal Services and Professional Safeguarding Advisors.

Annette Shepherd , Social Worker, MH Social Care Team, R&W Councils	Shirley Majoroh , Assistant Team Manager, MH Social Care Team, R&W Councils
Julie Jones , Safeguarding Facilitator, Safeguarding Adults Team, R&W Councils	Marisa Rodrigues , Estate Manager, Central Area Team, Wandsworth Housing, R&W Councils
Rosemary Stam , CLCH	Jane Gleeson , CLCH
Michael Elextienne , CLCH	Colette Bitshilualua-Tshiela , CLCH
Dr Emily Mei , GP in PutneyMead Group Practice	Dina Sherif , IDVA
Terry Melusi and the team of carers from Day and Nite Care Agency	Ivo Santos , Detective Constable, Public Protection Unit, South-West BCU

The second case is the one for Mr L. The multi-agency team around him demonstrated a dedication and persistence with a clear aim of trying to provide meaningful support in a person-centred way. The open and consistent communication amongst those involved including regular monthly dialogue at the High-Risk Panel in Richmond (VAMA) helped professionals keep track of the dynamic presenting risk which resulted in timely and flexible risk assessment and management.



Emily Rylance , Senior Social Worker, Richmond and Barnes Team, R&W Councils	Claire McMahon , Assistant Locality Manager, Richmond and Barnes Team, R&W Councils
Margot Behrmann , Team Manager, Richmond and Barnes Team, R&W Councils	Jon Singleton , Station Commander, LFB
Maria Heath , Customer Advisor, RHP	Jenna Gould , Retirement Housing Manager, RHP

Emily Rylance, Margot Behrmann and Claire McMahon said: "The team had been actively involved with Mr L to assist him manage his environment and his activities of daily living. Emily regularly presented Mr L's circumstances to the Richmond Vulnerable Multi-Agency (VAMA) panel who worked collaboratively to reduce his identified risks and support him through a number of court appearances to address clearing his home. However, despite many interventions a Court Order was granted for his eviction. The team supported Mr L through this complex process which has resulted in securing him alternative accommodation. This was achieved through strong working relationships with colleagues from Health, Housing and the voluntary sector who together formulated a robust safety plan.

The key learnings from working with Mr L. include: the importance of risk management, sharing risk with partners, negotiation skills and examining executive function through the Mental Capacity

Assessment process. Emily shared her invaluable new skills and knowledge about working with residents who have hoarding disorders with SSA colleagues in Safeguarding Forums which has contributed to the development and practice of colleagues.”

Jenna Gould said: “Safeguarding is such an important topic, and it really is everyone’s responsibility to look out for people within the community, report concerns and take action. To receive an award in recognition of my efforts on this case really made me feel proud of the work myself and my colleagues across the different agencies have done and to realise we can make a difference.”

Update from SAB Executive

The SAB Executive met on 30 November 2021. The Executive heard updates from the work of the sub-groups, discussed the measure taken to check placements in specialist settings following the Norfolk SAR report, heard an update on the Covid-19 situation in the two Boroughs and agreed to start work to engage people with lived experience of Safeguarding.

Performance and Workforce Sub-group



The Performance and Workforce Sub-group met on 13 December 2021. It heard feedback on the Learning Event held during National Safeguarding Adults Week and discussed the data in the Performance Dashboard. A more interactive way to display the Dashboard using PowerBI is planned for next year, as well as looking at what other data could be useful for the RWSAB.

Communication and Engagement Sub-group



The Sub-group met on 10 November 2021. It signed off the Comms and Engagement Plan and agreed to develop a Comms and Engagement Action Plan.

The Richmond Community Forum met virtually on 15 December 2021. Partners gave update on their activities and discussed the Annual Self-assessment Audit, feedback from the Learning Event during National Safeguarding Adults Week and RWSAB Safeguarding Adults Practice Awards. The Wandsworth Community Forum has not met since the last Newsletter.

Safeguarding Adult Review (SAR) Sub-group



The Sub-group met on 01 November and 06 December 2021. There was one new referral, which did not meet the criteria for a SAR. A case of a previous Richmond looked-after person who committed suicide in Hounslow was referred to Hounslow SAB for consideration of a SAR and RWSAB has offered help in doing a review.

Action plans from completed SARs are monitored by the Sub-groups. Agencies leading on actions are encouraged to ensure that activities around their actions commence as soon as possible.

Participation and Feedback

Please submit short articles highlighting your or colleague’s achievements or publicising planned events. We would also like feedback and suggestions on how we can make sure the newsletter is relevant and helpful. Please participate by emailing us at sab@richmondandwandsworth.gov.uk with the **subject line ‘SAB Newsletter’**.