

Safeguarding Adults

News

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Chair's Blog Spot

Hello,

In August I wrote to all Richmond and Wandsworth SAB members inviting them to adopt the safeguarding common objective, the wording of which was developed by the Performance and Workforce sub-group. This is a method of making safeguarding everyone's business and ensuring some commonality across the partnership for as many staff as possible. As you will read below some agencies have embraced this and adopted it for their staff. If you haven't discussed it in your agency/department yet please try and find a moment to consider it. If you would like more detail on the common objective or have any questions please email the SAB email address at the end of this newsletter.



I have had the pleasure of attending both the Brighter Living Fair and the Full of Life Fair recently, which are described in this issue of the SAB newsletter. These events highlighted the services and support available to residents of Richmond and Wandsworth. I would like to say a big thank you to those who made the time to look after the SAB stalls at these events, and provided advice and guidance to residents.

In this edition of the SAB newsletter the spotlight is on 'Professional curiosity.' This is a really important aspect of effectively communicating with people and providing them and their wider family with the correct help and support. Please read and take a moment to think about how, in your professional life or in your line management of others you can increase curiosity to understand, and effectively get to the heart of what is happening.

I am sure that there is good safeguarding work taking place across the partnership. I would like to hear about it, that way we can share the stories and all learn from when things go well. Please get in touch via the SAB mailbox.

Thank you for reading,
Richard

Update from the SAB Executive

The Executive met on 25th September 2019 and in addition to the usual business had a presentation on Transforming Care from Richmond CCG and a report of the Quality Assurance Team on the quality monitoring of providers. This was in response to seeking assurance of what systems, processes/checks and balances do the Council and CCGs have in place in Richmond and Wandsworth around people with Learning Disabilities and/or autism. The SAB Executive and the Independent Chair have had substantial assurance of the good practice and rigorous monitoring of provider quality in Richmond and Wandsworth.

SAR Sub-group



The SAR sub-group considers all SAR referrals made to the SAB and manages the commission of SARs as well as tracking progress on actions from completed SARs. The sub-group met on 2nd September and 7th October 2019. There were a total of four new referrals, three of which the Sub-group agreed meet the criteria for a SAR. Two of them are about to commence and reviewers have been commissioned, while the newest one agreed at the beginning of October is about to enter Procurement stage. Actions on existing plans are on track.

We have published a 7-minute learning on a [Modern Slavery SAR](#) done by Barking and Dagenham Safeguarding Adults Board – please read it and disseminate learnings in your teams and organisations.

Performance and Workforce Sub-group



The Performance and Workforce Sub-group met on 12th September 2019. The suggested common safeguarding objective has been circulated to all partners. Some agencies have reported they plan to implement this while others believe it may need to be introduced later due to organisational changes.

In March and July 2019 there were two Learning Disabilities Mortality Review (LeDeR) learning events facilitated by Merton and Wandsworth CCG and Richmond and Kingston CCG safeguarding adults leads.

A further two masterclasses are planned for 2019/20. Invitations will be extended to members of neighboring SABs to widen partnership engagement. Masterclass topics and dates are:

- Effective Multi-agency working – 23 January 2020 at 09.30 in Wandsworth Professional Development Centre;
- Working with people who take risks – 05 March 2020 at 12.30 in Twickenham Training Centre.

In addition, work has been undertaken with the Communication and Engagement sub-group to develop a programme of bite-sized learning during National Safeguarding Adults Week in November 2019. The draft programme is at the end of this newsletter.

Participation and Feedback



Please submit short articles highlighting your or colleague's achievements or publicising planned events. We would also like feedback and suggestions on how we can make sure the newsletter is relevant and helpful. Please participate by emailing us at sab@richmondandwandsworth.gov.uk with the **subject line 'SAB Newsletter'**.

RWSAB Learning Event 2019 – Homelessness

The Richmond and Wandsworth SAB held its annual Learning Event on 3rd of October 2019. This year, the theme for the event was Homelessness and we had speakers from the Council's Housing team explaining the new legislation and Duty to Refer, which came into effect in 2018. We also had Richmond Integrated Recovery Service under CGL (Change, Grow, Live) and SPEAR, talking about their work on helping people with substance misuse and dependencies, harm minimisation, outreach programme helping rough sleepers and work on reducing homelessness. Two Service Users attended as well to share their stories, which provided a useful perspective to attendees. The event was attended by nearly 40 people from many agencies and the feedback was very positive. The slides and notes from the event will be shared out to the membership over the next few weeks.

Communication and Engagement Sub-group



The Communication and Engagement Sub-group met on 21st August 2019. The Community Forums met on 18th September (RCF) and 16th October (WCF) and discussed the **National Safeguarding Adults Week 18-22 November 2019**.

The [RWSAB Annual Report](#) has now been published on the website.

The RWSAB had stalls at The Brighter Living Fair on 20th September and the Full of Life Fair on 4th October. Special thanks to the helpers on both stalls – Safeguarding Adults Coordinators Jess El-Kaddah and Kate Buck, PC Sean Jaundoo, Sarah Loades (Richmond CCG) and Lorraine Roberts (HRCH). They stepped up and made sure the stalls were a success!



Spotlight on...

Professional Curiosity

Professional curiosity - respectful nosiness, often called 'healthy scepticism' is about having an interest in individuals and their lives and not making assumptions. Curious professionals engage with individuals and families through visits, conversations, observations and asking questions to gather historical and current information. It involves enquiring about the significant people in families' lives that influence them. This may be someone who provides care, or supports the family or individual – for example, another family member, a friend, someone from the community and so on. As professionals we need to be brave and have what are often difficult or awkward conversations about the issues affecting families. These could be domestic abuse, housing, self-neglect, social isolation, mental health, drugs and alcohol, or issues between a person and their family carer. Professionals need to have a degree of caution in their judgments which means seeking confirmation of individuals' accounts and weighing up details from a range of sources or practitioners, particularly when there appear to be discrepancies. It's also important to ensure that practice is non-judgemental and anti-discriminatory. Professionals need to be aware of their own values without letting them influence decision making. Reflective practice and regular supervision are ways to support professional curiosity and support professionals to implement this non-judgemental and holistic approach.

National Safeguarding Adults Week 2019

18th to 24th November 2019

Safeguarding is everyone's
responsibility.
Your action will prevent
abuse.



METROPOLITAN
POLICE



The Richmond and Wandsworth Safeguarding Adults Board supports #SafeguardingAdultsWeek 2019. We have organised bite-sized workshops on each day of the week centered around different topics.

Spaces are limited, so please book ASAP below

Modern Slavery
<ul style="list-style-type: none">Monday 18th November 2019 – 12.30-14.00Twickenham Training Centre, 53 Grimwood Close TW1 1BY➤ Book on https://www.eventbrite.co.uk/e/rwsab-modern-slavery-bite-size-workshop-tickets-76783376145
Self-neglect
<ul style="list-style-type: none">Tuesday 19th November 2019 – 12.30-14.00Wandsworth Town Hall, Committee Room 122, SW18 2PU➤ Book on https://www.eventbrite.co.uk/e/rwsab-self-neglect-bite-size-workshop-tickets-76785803405
Domestic Abuse
<ul style="list-style-type: none">Wednesday 20th November 2019 – 15.30-17.00Wandsworth Town Hall, Committee Room 145, SW18 2PU➤ Book on https://www.eventbrite.co.uk/e/rwsab-domestic-abuse-bite-size-workshop-tickets-76786050143
Transforming Care
<ul style="list-style-type: none">Thursday 21st November 2019 – 12.30-14.00Wandsworth Town Hall, Committee Room 122, SW18 2PU➤ Book on https://www.eventbrite.co.uk/e/rwsab-transforming-care-bite-size-workshop-tickets-76787087245
Cyber security
<ul style="list-style-type: none">Friday 22nd November 2019 – 12.30-14.00Twickenham Training Centre, 53 Grimwood Close TW1 1BY➤ Book on https://www.eventbrite.co.uk/e/rwsab-cyber-security-bite-size-workshop-tickets-76788082221