

Safeguarding Adults

News

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Chair's Blog Spot

Hello,

As you will read in this edition of the newsletter the SAB Executive met at the end of July and listened to a presentation on the Serenity Integrated Mentoring programme, thank you to PS Phil Styles and PC Sam Kelly for taking the time to attend and present. This was the first of such presentations to the executive. The plan is for there to be a different presentation at each bi-monthly executive meeting on a range of safeguarding subjects. The subjects will be agreed based on current concerns or interest, identified through collected data, information received or something from the national safeguarding picture. This will enable the SAB to be assured of the ongoing effectiveness of the partnership safeguarding arrangements across Richmond and Wandsworth.



On the horizon is the publication of the 2018/19 SAB annual report. This is a statutory requirement for the board to report on its activities and provide an overview of the Safeguarding Adult Reviews undertaken. The format will be very similar to last year and hopefully will be useful and informative to its readers. I would like to say thank you to those involved in the editorial sub-group who helped in creating the report.

In my first blog I wrote that I wanted to hear from you, with any ideas and thoughts about improving the way we all work together to protect adults in Richmond and Wandsworth. That still stands and additionally I would love to hear examples of good safeguarding work, where things have gone well or people have gone that extra mile to ensure someone's safety and wellbeing. There is a lot of good work taking place and I think it is important to highlight that work and use it to learn from good practice, as well as when things go wrong. Please send any examples to the email address shown below.

Thank you for reading, Richard

Update from the SAB Executive

The Executive met on 29 July 2019 and in addition to the usual business had a presentation on the by police officers from the Serenity Integrated Management (SIM) programme. This is an intervention for mental health crisis patients who are placing intensive demand on emergency services. It operates across the South West Basic Command Unit made up of the London boroughs of Kingston, Merton, Richmond & Wandsworth. The Met are hosting a briefing on the SIM programme on 5 September 2019 at 09:00 at Imber Court Conference Centre, Ember Lane, East Molesey, Surrey KT8 0BT. The briefing will be given by Paul Jennings, a former police officer with Sussex and Hampshire Police and the officer that invented SIM. Paul now works on behalf of NHS England leading and training new teams all across the country. For more information, please visit; www.highintensitynetwork.org.

The Executive also signed off the Multi-agency Risk Assessment Framework (which can be found [here](#)), as well as formally adopted the updated London Multi-agency Safeguarding Adults Policy and Procedures. This includes an Information Sharing Agreement, which supports good communication across our partnership.



Multi-agency Risk Assessment Framework

A multi-agency Task and Finish group was established to create guidance for professionals aiming to provide an effective, coordinated and multi-agency response to complex cases which involve people who take or live with high levels of risk, but do not meet the statutory criteria for Safeguarding interventions. The guidance is now on our [website](#).

Safeguarding Roles and Responsibilities

[This ADASS paper](#) provides clarity about the roles and responsibilities of the key agencies involved in adult safeguarding.

SAR Sub-group



The SAR sub-group considers all SAR referrals made to the SAB and manages the commission of SARs as well as tracking progress on actions from completed SARs. The sub-group met on 8th July 2019 to receive updates on the actions of completed SARs. There were two new referrals, one of which the Sub-group agreed meets the criteria for a SAR, and the other one did not. Actions on existing plans are on track.

Performance and Workforce Sub-group



The Performance and Workforce Sub-group met on 18th June. The performance dashboard was reviewed, and consideration given to areas such as homelessness, which is an emerging priority across London and nationally. Locally there has been an increase in the number of rough sleepers. The sub-group are working with Housing to consider how this can best be monitored from a safeguarding perspective. The Workforce Training Framework has been circulated to all partners and has been positively received. The Multi-agency Risk Assessment Framework was finalised and signed off by the SAB Executive. Partners are anticipating that this framework will improve multi-agency engagement in high risk cases which do not meet the criteria for safeguarding. Work on the common safeguarding objective is continuing.

A South West London Safeguarding Leads Forum has been established under the leadership of Kingston and Richmond CCG Safeguarding Leads. This group is considering multi-agency guidance to help define the criteria for safeguarding referrals in cases such as pressure ulcers, medication errors and falls. This is building on a guidance suite agreed by Richmond SAB and the wide involvement across South West London will support more consistency of practice.

The masterclass programme as agreed at the SAB partnership meeting in January 2019 is progressing. The first one was the LeDeR masterclass organised by the CCG on 30th July. The other topics to be covered are:

- Effective Multi-agency working;
- Working with people who take risks;
- Adult Safeguarding and the Mental Capacity Act.

Communication and Engagement Sub-group



The Communication and Engagement Sub-group met on 22 May 2019. The Community Forums met on 26th June (RCF) and 17th July (WCF) and discussed the Communications' schedule for social media involvement. There has been some social media output on behalf of the Board already and agencies were asked to pick a week/topic and write a tweet/social media message to be shared

or re-tweeted on behalf of the RWSAB. The Community Forums also discussed the National Safeguarding Week (18th – 22nd November 2019). Considerations and ideas include having stalls in the two Civic Centres to raise public awareness of Safeguarding and holding masterclasses for professionals. Both Forums discussed the stalls at the Brighter Living Fair in Wandsworth (20th Sep 2019) and the Full of Life Fair in Richmond (4th Oct 2019).

On 3rd August at Duke Street Church Richmond, Les Jackson in conjunction with the Richmond Safer Neighbourhood Board and the RWSAB's Richmond Community Forum provided a presentation to local residents. Presentations in addition to those by Les were from the Metropolitan Police cybercrime unit, Banham home security, Truecall, Jumpsec, and a special presentation on female safety by Wendy Kyrle-Pope entitled "go girl". The photo shows Les Jackson and PC Tom Lee at the event.



A pilot Service User feedback questionnaire was agreed by both Forums, to start implementation from September. The questionnaire will seek feedback from people on their experience of the Safeguarding process and will be completed by willing individuals with the appropriate agreed Partner agency. This aim is to get good intelligence of peoples experience of the Safeguarding process and to shape future practice.

Multi-agency working with self-neglect

One of the key safeguarding changes in the Care Act is to treat 'self-neglect' as a form of adult abuse or neglect and to require agencies to consider how the safeguarding process might help to reduce the risks associated with self-neglect and other high-risk behaviours. An Adult may be considered as self-neglecting and at risk of harm if they are:

- Either unable or unwilling to provide adequate care for themselves.
- Not engaging with a network of support.
- Unable or unwilling to obtain necessary care to meet their needs.
- Show a lack of care for their environment, such as living in squalor, hoarding and/or refusal of services that would mitigate risk of harm.
- Unable to protect themselves adequately against potential exploitation or abuse.

When people who are at risk of abuse or neglect are not willing to engage in a standard safeguarding process, they should be considered for referral to either Richmond's Vulnerable Adults Multi-agency (VAMA) risk panel or Wandsworth's Community Multi-agency Risk Assessment Panel (CMARAP). The vibrant panels have successfully reduced or removed risks in a number of complex cases and welcome referrals from all agencies. Refers are invited to present the case and to participate in the multiagency problem-solving discussion.

To make a referral:

VAMA panel download and complete [VAMA Panel referral form \(MS Word, 52 KB\)](#)

CMARAP download and complete our [CMARAP Referral form](#).

Email the completed form to safeguardingadults@richmondandwandsworth.gov.uk

Participation and Feedback



Please submit short articles highlighting your or colleague's achievements or publicising planned events. We would also like feedback and suggestions on how we can make sure the newsletter is relevant and helpful. Please participate by emailing us at sab@richmondandwandsworth.gov.uk with the **subject line 'SAB Newsletter'**.

MARAC Training available

Please find below information on MARAC training available in Wandsworth.

Title:	Wandsworth MARAC (Multi-Agency Risk Assessment Conference) on Domestic Violence
Summary:	This session explains what the MARAC is, shows you how to make a referral and explores options for safety planning around domestic violence.
Start date:	19/09/2019
Venue:	Wandsworth Town Hall, Room 123
Subjects:	Safeguarding (Children & Young People), Safeguarding (Adults), Domestic Violence/Abuse
Link to course:	https://safeguarding.tpd.org.uk/courses/bookings/c_detail.asp?cid=10973

Title:	Wandsworth MARAC (Multi-Agency Risk Assessment Conference) on Domestic Violence
Summary:	This session explains what the MARAC is, shows you how to make a referral and explores options for safety planning around domestic violence
Start date:	24/10/2019
Venue:	Wandsworth Town Hall, Room 122
Subjects:	Safeguarding (Children & Young People), Safeguarding (Adults), Domestic Violence/Abuse
Link to course:	https://safeguarding.tpd.org.uk/courses/bookings/c_detail.asp?cid=10974

Title:	Wandsworth MARAC (Multi-Agency Risk Assessment Conference) on Domestic Violence
Summary:	This session explains what the MARAC is, shows you how to make a referral and explores options for safety planning around domestic violence
Start date:	21/11/2019
Venue:	Wandsworth Town Hall, Room 123
Subjects:	Safeguarding (Children & Young People), Safeguarding (Adults), Domestic Violence/Abuse
Link to course:	https://safeguarding.tpd.org.uk/courses/bookings/c_detail.asp?cid=10975

Title:	Wandsworth MARAC (Multi-Agency Risk Assessment Conference) on Domestic Violence
Summary:	This session explains what the MARAC is, shows you how to make a referral and explores options for safety planning around domestic violence
Start date:	11/12/2019
Venue:	Wandsworth Town Hall, Room 122
Subjects:	Safeguarding (Children & Young People), Safeguarding (Adults), Domestic Violence/Abuse
Link to course:	https://safeguarding.tpd.org.uk/courses/bookings/c_detail.asp?cid=10976