

Safeguarding Adults

News

ISSUE NUMBER 06
April 2019

Chair's Blog spot

Hello,

February started with attendance at the ADASS annual safeguarding conference. This was a very useful and informative event covering a wide range of subjects. Following events of this kind I think it is important that any learning and information is shared more widely by the few that are able to attend. Several people from various roles in the Richmond and Wandsworth partnership attended and we met subsequently to discuss the learning. Attached to this month's newsletter are the thoughts of those that attended. Please have a read, I hope it is useful.



I also attended the London Independent Chairs Network meeting and a workshop on Safeguarding Adult Reviews (SARs). There was lots of discussion on best practice and a presentation from the Social Care Institute of Excellence on the SAR library, and the positive moves to standardise and code SARs to enable learning to be accessed and shared more widely. If you haven't had a look already please visit our website where details of the SARs from Richmond and Wandsworth are published. You will also see the '7 minute learning' documents that are designed to help cascade the information and learning to front line practitioners.

Finally I wanted to mention the workshop for families involved in the LeDer process that I attended. This was arranged by Marino Latour and was very well received. The Learning Disabilities Mortality Review (LeDeR) Programme reviews the deaths of people with learning disabilities and shares the common themes, learning points and recommendations to help prevent future deaths.

Thank you for reading, Richard

Update from the SAB Executive

The Executive met on 25 March 2019 and received reports from the sub-groups. The meeting discussed the Peer and Support Challenge workshops following the Self-assessment audits, and finalised planning of the AGM on 10th April 2019. Fergus Keegan presented an update on the Learning Disability Mortality Review (LeDeR) performance for South West London, which indicated that they are the top-performing region in London and the only one achieving the prescribed targets. The Executive discussed methods of delivering the learning from these reviews to front-line staff and decided to arrange a masterclass. Information about it will follow via email soon.

SAR Sub-group

The SAR sub-group considers all SAR referrals made to the SAB and manages the commission of SARs as well as tracking progress on actions from completed SARs. The sub-group met on 7 March 2019 to receive updates on the actions of completed SARs. There were no new referrals and actions on existing plans are on track.

Performance and Workforce Sub-group

The Performance and Workforce Sub-group met on 25th February 2019. It discussed at length the performance dashboard and made some changes to improve the information presented and make it more meaningful. The final dashboard should be available with the June Newsletter. The group also signed off the draft Workforce Training Framework, which has now been sent out to the wider SAB Partnership for consultation. This document outlines the competencies required within the varied partnership workforce to enable staff and volunteers to ensure the safety and protection of adults at risk of or experiencing abuse and or neglect.

The Peer and Support Challenge workshops following the completion of the self-assessment audits took place in groups over 13th and 14th March and provided partners with a valuable opportunity to share successes and good practice and discuss common issues. The overall position with regards to adult safeguarding is extremely positive across the partnership. An outline report of the findings and discussions will follow shortly.

Communication and Engagement Sub-group

The Communication and Engagement Sub-group met on 25th February. It agreed a Communication and Engagement Plan, which is now shared with the Richmond and Wandsworth Community Forums. This will be available on the SAB's website by the end of April.

On 29th December 2018, retired police officer Sergeant, Les Jackson (formerly of Richmond Police) was awarded the Queen's Police Medal at a ceremony at St. James's Palace in London as part of the New Year's Honours. In retirement, he continues his work on raising awareness around scams and providing support to residents targeted by these crimes, as an independent, self-funding activist. Les is a valued member of the Richmond Community Forum and we are proud of this recognition of his untiring enthusiasm. To see the two videos, which Les helped produce with volunteers from the Police, please [visit our website](#).

Participation and Feedback

We would really like partners to be involved in the newsletter by submitting short articles highlighting your or colleague's achievements or publicising planned events. We would also like feedback and suggestions on how we can make sure the newsletter is relevant and helpful. Please participate by emailing us at sab@richmondandwandsworth.gov.uk with the **subject line 'SAB Newsletter'**.

Feedback on the ADASS Annual Safeguarding Conference

The Association of Directors of Adult Social Services (ADASS) held its Annual Safeguarding Conference on 6th February 2019. It was titled 'Making the Difference' and had an interesting array of presentations and workshops on topics such as Transition, Legislation underpinning Safeguarding, Adult MASH, Adult safeguarding and homelessness, Safeguarding and the learning from LeDeR, effectively capturing the voice of the person within safeguarding practice, Exploitation and the Transition into Adult Services, Mental health Inpatient services, Prisons and Safeguarding, and Health care for asylum seekers in 2019. You can have a look at the presentations [here](#). Below is a summary of the learning from some workshop we participated in.

Learning Disability Mortality Review (LeDeR) – Sarah Loades and Marino Latour

This session focused on the learning from deaths programme for people with learning disability. The overall programme has shown that the average age of death for people with Learning Disability is 23 years younger for men and 29 years younger for women. The aim of the LeDeR programme is to reduce health inequalities and premature mortality through sharing best practice, identifying areas for improvement and a focus on local responsibility to improve services. In London, the most commonly

reported learning and recommendations are for greater interagency collaboration, greater understanding of the Mental Capacity Act and greater awareness of the needs of people with Learning Disabilities. NHS Richmond, Merton and Wandsworth CCGs representatives are the local area contact leads for the LeDeR have established LeDeR Steering Groups to fully support this programme.

Safeguarding and Prisons – Richard Neville

Of the two conference break-out sessions that I attended the one on safeguarding and prisons led to me thinking about how prisoners with care and support needs are safeguarded. Not just when they are serving prisoners, which is the prisons responsibility, but also after they are released. How is information shared between agencies on their release to ensure ongoing support? I also learnt about the interface between prisons and the Safeguarding Adults Boards. There is no statutory role for the SAB to safeguard people in prison, but engagement between the SAB and a prison is encouraged and is something I intend to progress further.

Safeguarding and homelessness – Ally Smith

I attended this workshop as I wanted to find out what work is being done across London around homelessness. Although it does not seem to be a pressing issue for our SAB, it is an evolving issue across the country and more and more focus is being put on how to safeguard homeless people. I found it a very interesting session. The presentation focused on outlining the safeguarding risks faced by homeless people, providing a legal framework for our duties and starting a conversation on what are the enablers, what are the common barriers in working to safeguard homeless people, and what would help. The discussion after outlined examples of what other colleagues are doing. Particularly interesting I found the pilot scheme Newham are introducing, which works with Healthwatch to issue cards for homeless people, allowing them to get GP services without having to produce the usual documentation required to register at a GP. Also, Guys & St Thomas Hospital has a homelessness team on site, which is a five-Boroughs project and was reported to work very well.

Exploitation and the Transition into Adult Services – Lynn Wild

The Exploitation and transitions workshop was interesting and informative and followed on from the themes from the key note speaker in the morning. It highlighted the “gap” from the protective interventions available to young people who were abuse, neglected or exploited once they reached the age of 18. The importance of skilling workers to use trauma-informed practice in working with young people who have been or are victims of exploitation was stressed. There was reference to helpful guidance such as the Crown Prosecution Service guidance on consent, the work undertaken by Newcastle Adult services in supporting young people who had been exploited as children to achieve meaningful lives. Barnardos mentioned the toolkit which is in development on powers available to disrupt criminal exploitation, will be available shortly.

Mental health inpatient services – Will I be safe here? – Patrick Bull

The South West London and St Georges Mental Health Trust were very pleased to have been invited by ADASS to deliver a workshop at this excellent Annual Conference. The workshop focused on the service user’s view of safeguarding, and how safeguarding systems must aim to improve service user experiences. One of the main points of learning was that service providers should develop their own inter-agency protocol with their local safeguarding referral point; so all those involved, including the service user, are aware of the whole process and probable timescales. Services must make sure the protocol includes the principles of ‘making safeguarding personal’. There was also widespread agreement on the advantages of having service user representation at SAB. And also for service providers to make sure the service user voice is heard in their Quality Assurance frameworks. There was wide-ranging discussion on the use of crisis plans and advance directives to support both the service user and service provider to maintain high quality services. Overall, the key message was: listen to the people using your services, they are one of the best measures of the effectiveness of your service provision.