

Safeguarding Adults

News

ISSUE NUMBER 16
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Chair's Blog Spot

Hello,

Welcome to the latest edition of the Richmond and Wandsworth Safeguarding Adults Board newsletter, I hope it finds you well. It continues to be a challenging time with further, but necessary restrictions on how we live our lives. It has also been a busy time for the RWSAB. We have a number of Safeguarding Adult Reviews (SARs) nearing completion, having been paused through most of the summer. These are an opportunity to learn lessons and improve how people are cared for. We will be considering the recommendations and progressing the actions plans as the reviews are finalised. Interestingly the first national analysis of SARs has recently been published. We will consider that analysis and the findings and assess how we can improve what we do.



This month the newsletter 'Spotlight' is on the recently introduced Safeguarding Practice Awards. I am sure that there is a lot of positive safeguarding work taking place, we want to hear about it so please send in a nomination. It not only recognises people for their work but also allows us to share good practice and positive outcomes for everyone to learn from. Being recognised is also a real morale boost, whether for a team or individual, which can only be a positive thing!

November saw the National Safeguarding Adults week of events, local activity is described below. Thank you to those that took part and to Ally Smith for organising. We also held the SAB Partnership Event, which is one of the annual events hosted by RWSAB. This year it took the form of an initial meeting of the local Boards' chairs. This was well attended and enabled a positive strategic discussion on cross-cutting themes. Agreement was reached that this would be a useful meeting to have twice a year.

Thank you for reading,
Richard

Spotlight on...

Safeguarding Adults Practice Awards

The Richmond and Wandsworth Safeguarding Adults Board have launched the **Richmond and Wandsworth Safeguarding Adults Practice Award (RWSPA)**!

The award recognises professionals from any agency working within the Boroughs of Richmond and Wandsworth, who exemplify the best of the six key principles set out by the statutory guidance of the Care Act 2014. Nominations can be made by anyone and submitted to the Board's email address and when received, will be collated and sent to the SAB Executive members (Director of Adult Social Care and Public Health, Detective Superintendent SWL Basic Command Unit and Director of Quality SWL Clinical Commissioning Group) to judge and agree which nomination should receive the award. The individual or team chosen will be invited to attend the appropriate Board meeting, where possible to receive thanks and their award (a certificate). All those nominated will receive a letter of thanks from the Board's Independent Chair.

As well as recognising good practice, the RWSPA will enable learning when things go well, not just when things go wrong (which is the case with the majority of SARs). The identified learning will then be shared with other professionals via the Partnership.

To nominate, please download our [RWSPA Referral Form](#), fill it in and send it to SAB@richmondandwandsworth.gov.uk

National Safeguarding Adults Week 2020

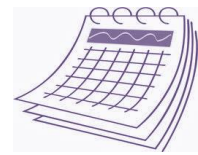
National Safeguarding Adults Week was observed the week of the 16th Nov and we are pleased that many agencies noted it in various ways. Please read below for some details and updates.



RWSAB

Held its annual Learning Event during National Safeguarding Adults Week, on the topic of **Understanding Legislation** with a focus on Mental Capacity Act (MCA) and MCA & Covid19. It was led by Alex Ruck Keene, a leading expert on Mental Health and Mental Capacity law in the country and it was attended by 48 people – one of the highest attended events we've had! The feedback was overwhelmingly positive, and we are glad colleagues found it useful. The slides from the event are available upon request – please email us at the SAB email address.

Safeguarding Adults Leads across invited all staff to a **range of events** throughout the week about different aspects of safeguarding to help start a nationwide conversation about how we can work together as part of our duty of care to the population we serve, and to each other. Events ranged from 'Meet the South-West London Safeguarding Adults team', 'Cuckooing', 'Understanding Trading Standards and Scams' (ran by Merton Safeguarding Adults Board) to 'Prevent, counter-terrorism, and how to keep safe' (ran by Paul McCann, NHS England's Serious Violent Crime & Contextual Safeguarding lead for London).



South-West
London CCG



The **South West London & St Georges Mental Health NHS Trust** were proud to be able to convene their second annual **conference on Domestic Violence and Abuse – Ending the Silence**, which ran online

across two morning sessions. It included:

- focus on how Domestic Homicide Reviews are understood, operated and are used.
- important presentations on support for deaf victims of domestic abuse;
- an overview of a programme for perpetrators of domestic abuse.
- a case study for discussion to highlight the key role of Independent Domestic Violence Advocate services.
- essential guide to the recording of domestic violence issues on clinical records and insights into role of the Local Authority Designated Officer.
- Police Community Safety Unit gave an invaluable outline of their roles and responsibilities.

The Trust would like to thank all the contributors and attendees for their ongoing commitment to addressing this deeply troubling topic and look forward to seeing all again next year.

The Trust also circulated other information and learning opportunities:

- an e-learning on 'First Responders';
- County Lines – 'Child W' - a case study;
- The latest edition of the Metropolitan Police 'Little Book of Big Scams';
- The presentation on the Steven Hoskin case as the key themes identified are still valid (Information sharing and joint working; Partnership working; Legal literacy).
- Focus on some of the key learning from Safeguarding Adult Reviews (SAR) supplemented by an invitation to staff to join the SCIE SAR Library. 7-minute briefings on recent tragedies were distributed to all.

The Home Office launch of the 'Act Early' campaign was disseminated to all staff with a reminder on the risks of radicalisation.



RHP joined in the National Adult Safeguarding campaign to improve recognising and reporting of abuse by posting daily themes covering the key definitions of abuse on their internal and external social media with links to e-Learning and best practice, and in addition delivered three interactive workshops on the following topics:

- Cuckooing, modern slavery and county lines
- Financial abuse
- Self-neglect and hoarding

Approximately 70-80 employees joined each workshop to improve awareness and learn more about the key topics, including how this impacts their customers/RHP through case studies, how to recognise and report abuse and more importantly how we can stop the abuse. All the session were fully engaged where employees could and did feel comfortable to ask questions and share experiences.

The outcome was that RHP are more confident that everyone knows the role they can play in helping to prevent abuse.

The feedback was extremely positive, and all participants rated the workshops either valuable or very valuable. The content, engagement and participation was brilliant, and it was great to see so many different teams across the business fully engage and support all the events.

Following this event, RHP met separately with key partners Mears and out of hours management team and adapted the workshops for them as they are a key player in seeing abuse and how they should report it.

RHP have also revised our safeguarding learning and this is currently being rolled out through December '20 and January '21.

A number of senior RHP managers responsible for safeguarding attended the RWSAB's Understanding Legislation event. We all found the event very informative and the case studies helped with the understanding. In particular the mental health act understanding and although as housing professionals we are not medically trained this event provided us with valuable insight and understanding and how we can use this learning in our day to day roles to support our customers and the choices they make.

Where to find help if you are struggling as a result of Covid-19

New online guide for those needing help

[Richmond](#) [Wandsworth](#)

High-tech help to keep people connected

[Richmond](#) [Wandsworth](#)

London Fire Brigade update

- **Fire Safety training to Housing Officers and Adult Social Services staff Oct-Dec 2020** – Borough Officers have provided five 1.5-hour MS Teams sessions have been delivered so far, with 3 more scheduled in the New Year. The training comprises of a presentation to the attendees focusing on the borough's more vulnerable residents that are statistically at greater risk of injury or death from accidental fires in their own homes. A Q & A session follows to enable discussion on the key messages. Approximately 60 Local Authority staff have had the training already.
- **Met Police BCU training** days presentation – training designed to help the attendees recognise which residents are more vulnerable to fires due to a number of common indicators that are frequently present. These indicators can often be spotted when visiting the homes of the individuals. Early identification and referral to the LFB enable them to then carry out a Home Fire Safety Visit, giving advice and if necessary fitting smoke detectors. Three 1-hour sessions have been delivered so far, with approximately 45 Police Officers and staff attending
- Throughout the pandemic LFB Crews have **assisted with foodbank deliveries** to vulnerable residents. LFB Wandsworth are also this week assisting with "Operation Christmas Cheer" organised by Wandsworth Age UK to deliver goodie bags to isolated older people in the borough.

Survey on the effectiveness of the RWSAB

We ask all members to fill in [this Survey on the effectiveness of the RWSAB](#), which was originally circulated with the AGM papers. We've only had a few responses and think it is important to get more views from the wider Partnership. Thank you!

Learning Disability Mortality Reviews (LeDeR) update

We would like to acknowledge The South-West London Clinical Commissioning Group, who has an excellent performance level for the completion of LeDeR reviews not only in London, but across the country. This is recognising the good work we are all doing collaboratively in South-West London to learn and improve services for people with a Learning Disability.

An update on the Learning Disability Mortality Reviews from the University of Bristol, who lead this programme, has a summary of findings on 50 cases of Deaths from COVID-19 reviewed as part of the LeDeR programme. The short paper describes key information relating to 50 people with learning disabilities whose death has been attributed to COVID19 and will be shared with partners via email.

Partnership Event 2020 – Chairs’ meeting

This year, the annual Partnership Event took form as a meeting of the Chairs and Managers of local Boards – including Health and Wellbeing Boards, Community Safety Partnerships and Local Safeguarding Children Partnerships. The meeting focused on sharing of our strategic plans and objectives and improving understanding of how the different Boards work. It was agreed to continue topical collaboration between the Boards, with regular meetings of the Managers and a twice-yearly meeting of the Chairs. Our colleagues in the Partnerships Team will be taking over supporting these meetings and we look forward to working with them!

Update from SAB Executive

The SAB Executive met on 23 November 2020 and heard updates from the Sub-groups. One SAR Report – Margaret – was presented and signed off. The report, action plan and 7-minute learning will be shared and published soon.

Performance and Workforce Sub-group



The Performance and Workforce Sub-group met on 07 December 2020.

The group discussed the annual Self-assessment questionnaire, deciding to use an updated version of the old one used previously, amended for relevance with added questions around Covid-19.

The annual Learning Event was held on 19th November, during National Safeguarding Adults Week (16th-20th November) and focused on Understanding Legislation – in particular around Mental Capacity Act. The event was led by Alex Ruck-Keene, a national expert in Mental Health Law, was attended by 48 people and the recording is available upon request.

Communication and Engagement Sub-group



The sub-group met in November 2020 and discussed updates from agencies around Safeguarding. The new leaflets on “What to expect from a Safeguarding referral” and “Homelessness Duty to Refer” have now

been published, do check them out and circulate.

Safeguarding Adult Review (SAR) Sub-group

The Sub-group met on 02 November and 07 December 2020 and discussed two new SAR referrals, one of which met the criteria for SAR. This recommendation was signed off at the SAB Executive on their meeting on 23 November 2020. One SAR was completed – Margaret, and the report, action plan and 7-minute learning will be published and disseminated soon. There were also three extended SAR Sub-groups to accept the final draft reports for SARs ready to be presented to the SAB Executive for final sign-off.



Participation and Feedback

Please submit short articles highlighting your or colleague’s achievements or publicising planned events. We would also like feedback and suggestions on how we can make sure the newsletter is relevant and helpful. Please participate by emailing us at

sab@richmondandwandsworth.gov.uk with the **subject line ‘SAB Newsletter’**.